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To: Board Members Date: April 20, 2023

From: Steve Sodergren

Executive Officer

Subject: Enforcement Report

CONSUMER & CRIMINAL COMPLAINTS

	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	TOTAL
Consumer Complaints	485	464	467		1416
Criminal Convictions	236	317	294		847
Cases Closed	494	617	588		1699
Referred to Attorney General	24	31	39		94
Cases Pending at Attorney	63	68	93		-
General					
Accusations Filed	12	14	18		44
Statement of Issues Filed	1	4	4		9
Citations Issued	4	7	3		14
Final Disciplinary Orders	7	12	26		45
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					AVRG.
Average Number of Days to Complete Formal Discipline*	503	422	413		446
Average Number of Days a Case is at Attorney General**	344	252	262		286
Average Number of Days to Complete Board Investigations	38	38	49		42

^{*}This statistic is measured by the average number of days to complete the enforcement process for cases investigated and transmitted to the AG's Office for formal discipline within the reference period. The DCA Performance Measure to complete formal discipline is 540 days.

^{**}This statistic is measured from the date the Board refers the matter to the AG's Office to the date the case is complete.

DISCIPLINE & PROBATION

Modification and Early Termination	
Reinstatement	0
Ineligible/withdrawn	0

Four petitioners will be heard at the May Board Meeting. At this time, it does not appear that we will need to hold the tentative June 15 Board Meeting for petition hearings. We are working diligently to ensure we do not have a backlog and will continue to handle these in the best interest of the petitioners.